Pioneer Wound Telehealth

Your Rights

The right to be informed:

- We meet this by providing you with a [Privacy Notice] it tells you:
- about our commitment to meet the requirements of the Data Protection Act
- why we collect information about you
- what information we collect about you
- in what format your information is held
- the legal basis for collecting information about you
- how your information is used
- how we keep your information safe
- when we might share information about you
- your rights
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The right of access:
You have the right to make a written request to either view or request a copy of your health records; this is called a Subject Access Request

The right to rectification:
You have the right to have inaccurate information about you corrected or removed

The right to erasure (Right to be forgotten):
You have the right to have certain personal information about you erased

The right to restrict processing:
You have the right to request that your personal information is only used for restricted purposes

The right to data portability:
You have the right to ask for the personal information you have made available to us to be transferred to you or a third party in machine-readable formats

The right to object:
- *where our processing is based on the performance of a task carried out in the public interest
- *where the processing is necessary for our or a third party's legitimate interests, or for direct marketing

Rights in relation to automated decision making and profiling:
*You have the right not to be subject to a decision based solely on automated processing

Please note:
Pioneer Wound Telehealth does not process your data in this way.

You have the Rights detailed above; however certain exceptions will apply, if exceptions apply to your request then we will explain them to you.

To make a request we ask that you complete the following forms:

The right of access: [Subject Access Request: Health Records](#)

Rights to Rectification / Erasure / Restricted Processing / Data Transfer / Object: [Rights of Data Subject Request Form](#)